

Grievances Life Cycle Statistics

Generates different sections of statistics based on the date the grievance was first received.

Statewide, Region

From 01/01/2010 to 12/31/2010

Statewide Privilege Level of Grievant

Get housing privilege level based on the incident date from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Housing Privilege Level	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Administrative Segregation	0	0	0	0	0	0	0	0	0	0	0
Administrative Segregation 1	0	0	0	0	3	64	5	2	0	4	78
Administrative Segregation 2	2	2	1	0	1	16	2	1	1	3	29
Administrative Segregation 3	20	8	5	0	0	0	10	0	0	0	43
Administrative Segregation 4	18	31	15	0	0	11	7	0	0	13	95
Administrative Segregation 5	29	30	9	0	0	158	79	4	2	16	327
Administrative Segregation 6	29	6	3	0	6	7	27	9	4	63	154
Administrative Segregation 7	0	1	0	0	0	0	2	0	0	0	3
Administrative Segregation 8	0	0	2	0	3	2	4	0	0	0	11
Administrative Segregation 9	10	3	1	0	12	0	8	16	0	30	80
Disciplinary Detention	140	15	10	0	5	1	84	13	5	23	296
Federal Pre-Trial	0	1	0	0	0	0	0	0	0	0	1
General Population	1	0	2	0	0	201	125	365	2	31	727
Investigative Segregation	0	0	0	0	0	0	0	0	0	0	0
Mental Health Observation	0	0	0	0	0	0	0	0	0	0	0
Mental Health Services	0	0	0	0	0	152	0	0	0	1	153
Offender Health Services	0	0	0	0	0	125	0	0	0	1	126
Parole Holds	0	0	0	0	0	0	0	0	0	16	16
Patient	0	0	0	0	0	40	0	0	0	0	40
Privilege Level 0-6	240	571	146	0	126	23	164	319	25	740	2354
Protective Custody Non-Voluntary	0	0	0	0	0	0	0	0	0	0	0
Protective Custody Voluntary	0	0	0	0	0	0	0	0	0	0	0
Reception	0	2	2	0	3	597	2	4	2	9	621
Sexually Violent Predator	0	0	0	0	0	0	0	0	0	38	38
Suicide Self Injury Prevention	0	0	0	0	0	0	0	0	0	0	0
Violator Program	1	0	0	0	0	0	0	0	0	4	5
Youthful Offender	0	0	0	0	0	0	0	0	0	0	0
Grand Total	490	670	196	0	159	1397	519	733	41	992	5197

Statewide Special Needs & Seriously Mental Ill Offenders

Get special needs & seriously mental ill from ICON Medical. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Special Needs Only	4	14	2	0	4	7	5	17	0	8	61
Seriously Mental Ill Only	0	0	0	0	0	0	0	0	0	0	0
Special Needs & Seriously Mental Ill	174	209	39	0	102	715	278	239	5	363	2124
Grand Total	178	223	41	0	106	722	283	256	5	371	2185

Grievances with Informal Resolution

Get informal resolution completed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Informal Resolution Completed	352	476	158	0	103	877	429	528	47	964	3934
Grand Total	352	476	158	0	103	877	429	528	47	964	3934

Grievances by Process Type

Get grievance process types from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Standard	272	383	109	0	82	395	271	388	29	828	2757
Emergency	0	0	0	0	0	158	2	0	0	0	160
Non-Grievable	70	83	39	0	17	247	146	115	12	124	853
Not Processed	149	205	50	0	62	635	101	238	22	46	1508
Total	491	671	198	0	161	1435	520	741	63	998	5278
Grand Total	491	671	198	0	161	1435	520	741	63	998	5278

Grievances by Process Type Reasons for Non-Grievable and Not Processed

Get grievance process types reasons for non-grievable and not processed from the most recent grievance receipt. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified. More than one not processed reason may be selected for a grievance therefore a grievance may be counted more than once under the Not Processed Reasons section.

Non-Grievable

Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Grievance does not affect you personally	3	0	1	0	0	5	6	0	0	3	18
Has formal classification/treatment appeal process	13	23	11	0	4	84	34	26	0	40	235
Has formal discipline appeal process	31	29	14	0	6	92	47	59	4	41	323
Has formal parole board appeal process	0	1	0	0	0	1	0	0	0	0	2
Has formal publications appeal process	0	0	5	0	0	1	0	0	0	0	6
Has formal religion appeal process	3	6	0	0	0	11	0	11	0	0	31
Has formal visits appeal process	1	2	0	0	1	2	0	1	1	1	9
Has formal work release appeal process	0	0	0	0	0	5	0	0	0	0	5
No Jurisdiction/Authority	1	1	0	0	1	8	3	4	0	1	19
Previously grieved	7	14	5	0	2	31	17	10	2	27	115
Was not timely	11	7	3	0	3	7	39	4	5	11	90
Total	70	83	39	0	17	247	146	115	12	124	853

Not Processed

Process Type Reason	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Extension Necessary	0	0	0	0	0	0	0	0	0	0	0
Incorrect grievance form used	0	2	0	0	5	1	0	15	0	1	24
Insufficient details	7	21	5	0	11	87	7	6	2	1	147
More than one issue	3	1	0	0	4	14	6	7	1	0	36
No action requested	18	8	5	0	5	141	6	28	5	9	225
No informal resolution	139	195	40	0	58	558	91	213	16	34	1344
Non-Grievable (Formal Process Exists)	0	0	0	0	0	0	0	0	0	0	0
Not signed	11	9	5	0	3	29	3	55	0	1	116
Policy prohibits	0	0	3	0	0	0	3	2	2	0	10
Total	178	236	58	0	86	830	116	326	26	46	1902
Grand Total	248	319	97	0	103	1077	262	441	38	170	2755

Grievances by Grievance Type - For All Process Types

Get grievance types from the most recent grievance receipt for all process types. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	56	45	19	0	31	274	45	101	10	171	752
Medical - Copay	16	14	3	0	11	20	5	11	3	57	140
Medical - Dental	3	5	1	0	0	13	7	1	1	11	42
Total	75	64	23	0	42	307	57	113	14	239	934

Non-Medical

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	1	5	0	0	0	5	5	25	0	0	41
Canteen	2	6	7	0	1	38	5	14	3	14	90
Discrimination	3	2	1	0	2	16	8	8	0	0	40
Facility Conditions	40	29	8	0	8	27	79	60	2	81	334
Fees	0	14	2	0	1	2	7	11	1	17	55
Food	5	47	2	0	5	41	13	12	4	17	146
Legal	8	1	2	0	5	31	19	1	0	17	84
Mail	6	23	3	0	0	44	20	10	2	18	126
Money	5	64	8	0	6	49	9	19	0	36	196
Non-Grievable (Formal Process Exists)	24	40	26	0	6	175	57	82	4	1	415
Offender Behavior/Action	8	16	0	0	2	28	6	10	0	13	83
Phone	2	7	1	0	3	29	4	2	0	4	52
Policy	24	51	5	0	5	23	56	57	1	1	223
PREA	4	2	0	0	1	9	1	1	1	0	19
Privileges	13	13	10	0	5	70	9	24	1	157	302
Property Damaged	6	9	8	0	2	17	16	5	8	41	112
Property Lost	27	47	52	0	5	43	56	29	5	76	340
Records	0	29	1	0	5	14	5	5	4	6	69
Safety	0	3	1	0	0	3	3	0	0	2	12
Sanitation	6	10	2	0	2	19	3	3	0	1	46
School	0	1	0	0	0	0	3	0	0	0	4
Staff Behavior/Action	227	169	36	0	55	437	79	247	13	246	1509
Staff Racial Issue	5	19	0	0	0	8	0	3	0	11	46
Total	416	607	175	0	119	1128	463	628	49	759	4344
Grand Total	491	671	198	0	161	1435	520	741	63	998	5278

Grievances by Grievance Type - For Standard, Emergency or Non-Grievable with Subsequent Appeal Response

Get grievance types from the most recent grievance receipt for standard, emergency or non-grievable with subsequent appeal response. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Medical - Care	32	35	9	0	17	193	38	80	3	156	563
Medical - Copay	13	10	2	0	10	16	4	9	0	52	116
Medical - Dental	2	5	1	0	0	10	7	0	0	11	36
Total	47	50	12	0	27	219	49	89	3	219	715
Non-Medical											
Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Activities	1	1	0	0	0	1	4	11	0	0	18
Canteen	2	6	7	0	1	16	2	10	1	13	58
Discrimination	0	1	1	0	1	8	7	4	0	0	22
Facility Conditions	31	11	2	0	5	18	36	36	2	68	209
Fees	0	14	1	0	0	1	4	7	0	16	43
Food	3	24	1	0	4	8	3	9	2	16	70
Legal	3	1	1	0	1	16	9	0	0	15	46
Mail	2	17	3	0	0	15	16	5	2	15	75
Money	5	54	4	0	6	22	7	19	0	35	152
Non-Grievable (Formal Process Exists)	1	5	0	0	1	3	13	1	1	0	25
Offender Behavior/Action	2	6	0	0	1	9	4	9	0	7	38
Phone	1	3	0	0	1	7	3	2	0	3	20
Policy	15	26	2	0	3	7	35	38	0	1	127
PREA	2	1	0	0	0	7	1	0	0	0	11
Privileges	10	9	6	0	5	16	6	18	1	99	170
Property Damaged	5	7	8	0	2	7	15	5	6	37	92
Property Lost	18	29	43	0	2	20	30	24	3	70	239
Records	0	23	1	0	1	9	5	4	4	6	53
Safety	0	2	1	0	0	0	1	0	0	1	5
Sanitation	2	6	1	0	0	8	2	2	0	1	22
School	0	1	0	0	0	0	1	0	0	0	2
Staff Behavior/Action	125	76	15	0	22	146	45	95	5	207	736
Staff Racial Issue	1	18	0	0	0	3	0	2	0	8	32
Total	229	341	97	0	56	347	249	301	27	618	2265
Grand Total	276	391	109	0	83	566	298	390	30	837	2980

Grievance Appeals

Get grievance appeal types (Warden and Central Office). The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Warden/Superintendent	88	106	4	0	27	68	185	67	13	280	838
Central Office	41	46	8	0	11	32	104	20	3	111	376
Grand Total	129	152	12	0	38	100	289	87	16	391	1214

Grievances by Resolution

Get grievance resolution type based on the response date from the valid response or valid appeal. The facility and region data is based on the incident housing from the most recent receipt. Includes most recent grievance receipts where the received date in the date range specified.

Resolution Type	ASP	CCF	FDCF	ICC	ICIW	IMCC	ISP	MPCF	NCCF	NCF	Total
Denied	176	201	51	0	70	395	208	282	21	664	2068
Partially Sustained	46	99	6	0	4	115	23	55	3	102	453
Sustained	42	79	44	0	9	28	50	43	5	61	361
Withdrawn	11	7	8	0	0	20	5	9	1	1	62
Grand Total	275	386	109	0	83	558	286	389	30	828	2944

Grievances Types by Resolution

Get grievance types from the most recent grievance receipt. Get grievance resolution type based on the response date from the valid response or valid appeal. Includes most recent grievance receipts where the received date in the date range specified.

Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Medical - Care	466	58	25	11	560
Medical - Copay	96	8	12	0	116
Medical - Dental	26	9	1	0	36
Total	588	75	38	11	712
Non-Medical					
Type	Denied	Partially Sustained	Sustained	Withdrawn	Total
Activities	12	3	3	0	18
Canteen	16	21	18	3	58
Discrimination	18	1	2	1	22
Facility Conditions	118	63	28	0	209
Fees	24	7	11	1	43
Food	53	10	6	1	70
Legal	34	2	8	0	44
Mail	49	20	4	2	75
Money	76	29	43	4	152
Non-Grievable (Formal Process Exists)	13	0	0	0	13
Offender Behavior/Action	26	8	1	1	36
Phone	8	7	3	2	20
Policy	91	19	14	1	125
PREA	5	5	1	0	11
Privileges	133	18	13	1	165
Property Damaged	47	11	32	1	91
Property Lost	106	39	84	9	238
Records	30	11	6	4	51
Safety	2	2	1	0	5
Sanitation	9	4	9	0	22
School	1	1	0	0	2
Staff Behavior/Action	594	80	36	20	730
Staff Racial Issue	15	17	0	0	32
Total	1480	378	323	51	2232
Grand Total	2068	453	361	62	2944